

Greater Redhill Sustainable Transport Package

Surrey County Council and Reigate and Banstead Borough Council are seeking your views on the proposed sustainable travel improvements along the Redhill to Horley Corridor. The public engagement period starts on Friday 19 June 2015. Please respond by **31st July 2015**.

Please complete this questionnaire once you have looked at the accompanying display boards available by following this link: www.surreycc.gov.uk/redhillstp.

Staff are on hand at the exhibition to answer any questions that you may have.

Your views

(1) Do you use any of the routes indicated in the map on panel 3 or on the bus route annex?

(2) If yes, what is your reason for using the routes, and how do you travel?

	Walk	Cycle	Bus	Rail	Car driver	Car passenger	Motor cycle
Journeys to school/college	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journeys to work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journeys to shopping areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journeys to railways stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(3) If no, why don't you use any of the routes indicated in the map on panel 3 or on the bus route annex?

(4) Do you agree that the issues stated below are affecting the way you travel around the greater Redhill area?

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Area dominated by traffic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Severance caused by traffic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journey time reliability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(5) What do you think is the biggest transport issue in the area?



ITEM 9
(6) Do you agree that bus, cycling and walking facilities should be upgraded in the wider Redhill area?

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please explain your answer to this question

(7) If the bus facilities along this corridor were improved to provide a more improved experience in the following ways, would this encourage you to use the bus service for certain journeys? Please tick all that apply

	Yes	No	I don't know
Availability of free WiFi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Real Time Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus stop improvements - new bus shelter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus stop improvements - improved access to enable wheelchair/mobility impaired users to get on/off the bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus priority at traffic signals to reduce journey times	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On board audible and visual next stop announcements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart ticketing (e.g. an oyster card style system)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More information about available bus services, times and fares	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved customer services (e.g. provision of better disability awareness training for drivers on the needs of disabled and frail older people)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety enhancements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More reliable bus journey times	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus Lanes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Extended hours/days for bus services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please explain your reasons for your response to this question

(8) If you answered yes to any of the options in question 7, what type of journeys would you change?

- Journeys to school/college
- Journeys to work
- Journeys to shopping areas
- Journeys to railways stations (please specify) _____



Please explain your reasons for your response to this question

(9) If the cycle/walking network was improved and extended to cover each separate area numbered on the map on panel 3, using off road and quiet streets, would this encourage you to use it for short journeys? (walking up to 2km and cycling up to 5km)

Section 1	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 2	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 3	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 4	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 5	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 6	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 7	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 8	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 9	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>
Section 10	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	I don't know	<input type="checkbox"/>

Please explain your answer to this question

(10) If you answered yes to any of the options in question 9, what type of journeys would you change?

Journeys to school/college	<input type="checkbox"/>	
Journeys to work	<input type="checkbox"/>	
Journeys to shopping areas	<input type="checkbox"/>	
Journeys to railways stations (please specify)	<input type="checkbox"/>	_____

Please explain your reasons for your response to this question

(11) Do you require changes to your employment base to encourage you to take the bus or cycle to work? E.g. cycle parking, showers

Yes No I don't know

Please explain your reasons for your response to this question



About you

It would help us analyse this questionnaire if you could let us know about you. Any information you provide will be treated in strictest confidence in accordance with the Data Protection Act (1998) and the Market Research Code of Conduct. It will not be passed to third parties or used for other purposes. Individual respondents will not be identifiable.

(13) Gender:

Male Female Rather not say

(14) What is your age group?

Under 17 17–24 25–44 45–64 Over 64 Rather not say

(15) Please provide your postcode: Postcode: _____

(16) Do you consider yourself to have a disability

No Rather not say Yes If yes, please provide details

(17) How did you view the exhibition panels?

I visited East Surrey Hospital I viewed online

(18) To help us improve our service to you, please rate the exhibition in terms of...

	<i>very good</i>	<i>good</i>	<i>adequate</i>	<i>poor</i>	<i>very poor</i>
Providing the information you needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(19) Do you have any other comments about the public exhibition? For example, at future public exhibitions, what could be improved?

Thank you for completing this questionnaire.

All information presented at the exhibition can be found on our website:

www.surreycc.gov.uk/redhillstp

Or alternatively return to Surrey County Council Transport Policy Team, Room 420 County Hall, Penrhyn Road, Kingston, KT1 2DY **by Friday 31st July 2015**

Email us: majorschemes@surreycc.gov.uk

